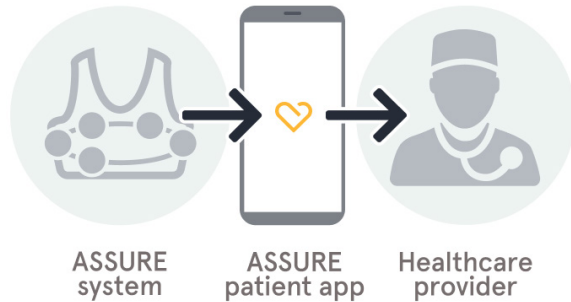


ASSURE Patient Application Setup Guide

The ASSURE® patient application (or ASSURE patient app) is for use with the ASSURE system.

Download the app to your smartphone and connect it with your ASSURE system. The ASSURE patient app receives data from your ASSURE system and can send data to a secure data platform, which is accessible by your healthcare provider.



Download the ASSURE Patient App

Smartphone requirements:

- Android version 11 and higher
- iOS version 15 and higher

Scan the code below to download the app:



Open the ASSURE Patient App

Tap the ASSURE patient app icon. 

When you open the ASSURE patient app for the first time, you must accept the Terms of Use and the Privacy Policy agreements before you can log into the app.

Select that you have read each agreement and then tap **Continue**.

There are two ways to log into the ASSURE patient app:

- ① Enter your smartphone number or an email address to receive a login code from Kestra Medical Technologies.

Note:

You should receive a text message or an email with the login code from Kestra Medical Technologies within a few minutes.

– Or –

- ② Sign in with Apple or Google.

Note:

For Apple sign-in, do NOT select the Hide My Email option. This option prevents Kestra Medical Technologies from recognizing you as a registered user.

Review Your Profile Information

Step 1 Review your contact information and make any changes.

Notes:

- This information may be used to contact you in potential emergency situations.
- Your first name and a phone number are required.

Step 2 Review your emergency contact information (optional).

Add the ASSURE Helpline to Contacts (optional)

Step 1 Tap **Next** to add the ASSURE Helpline to your contacts list.

Step 2 Follow the on-screen instructions.

Set Up Initial Permissions

Before connecting to the ASSURE system, the ASSURE patient app will ask you to set the following permissions:

- Android smartphones – Allow the ASSURE patient app to run in the background
- All Apple smartphones and Android smartphones version 13 and newer – Allow notifications for important information about your ASSURE system (optional)

Tap **Next** and follow the on-screen instructions to set the permissions.

Connect the ASSURE System

Step 1 Tap **Connect System** on the Home screen.

- Follow the on-screen instructions to connect the ASSURE system.

Notes:

The ASSURE patient app requires the following permissions and settings to connect to the ASSURE system:

- Bluetooth setting enabled
- Bluetooth access allowed (all Apple smartphones and Android smartphones version 12 and newer)
- Bluetooth pairing request allowed

Additional permissions required for Android smartphones:

- Location permissions allowed
 - Select **While Using the app**
 - Tap **Next** and then select **Allow all the time**
 - Select **Use precise location** (Android smartphones version 12 and newer)

Step 2 Wait for the automatic search to find your system and confirm the correct device was found.

- Verify the serial number displayed on the screen matches the one on the device label.

Other connection methods:

- Scan the code on the ASSURE system. Follow the on-screen instructions.
- Tap **Enter Serial Number Manually** to enter the 8-digit serial number (SN) printed on the device label.

Set Up the ASSURE Patient App

Step 1 Follow the on-screen instructions.

Note:

The ASSURE patient app requires the following permissions and settings to use the app on your smartphone:

- Internet connection available (wireless network or cellular data)
- Bluetooth setting enabled

Additional permissions required for Apple smartphones:

- Location permissions allowed
 - Select **Allow While Using the App**
 - Select **Change to Always Allow**

Step 2 Set up the ASSURE Assist® service.

- The ASSURE Assist service offers post-event support using your profile information and location from your smartphone.

Step 3 When finished, tap **Done**.

- The ASSURE patient app is set up and connected to your ASSURE system.
- Go to the Help screen and open the *ASSURE Patient Application User Manual* for information and instructions on how to use the app.

For assistance, call the ASSURE Helpline at
(833) 692-7787 (Toll free).

www.kestramedical.com



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